



Healthwatch Bucks - the year so far

Jenny Baker, Chair Healthwatch Bucks

April 2018 - December 2018

Who we are.... a reminder

We are
healthwatch
Bucks

 **We listen. We share.**
We take action. 

We have delivered the
local Healthwatch
contract in Bucks for
five years

We are part of a
network of 148 local
Healthwatch

What we do is set out
in statute

Our core funding is set
at £170,000

We work hard to
supplement that
funding through other
contracts

We have 7 staff and
over 30 volunteers



So far in 2018-19 over 2000 residents of Bucks have given us their views



14

reports we've written on health & social care issues



334

people we've spoken to in care homes about the quality of care provided



172

meetings we've attended about health & social care to represent you



37

Events we've attended to talk to you



741

pieces of feedback we've collected from local people



1408

hours contributed by our volunteers

Our Tweets have been seen over 200,000 times (around 23,000 a month). Our Facebook posts are seen by around 25,000 people a month. We have been covered over 20 times by the local press.



And we have done so much more...

RECEPTION
No fixed abode

GP Enter & View

Streetview
Urgent Care

healthwatch
Community
Project Thame

Feeling Happy

Self-harm

Readability

Reablement

Dignity in Care

PPG Support

BHT On the Spot

BABY ON BOARD
Better Births
Maternity

NHS Long Term
Plan Survey

**Have
your
say**
Healthwatch
Bucks Forum

RECEPTION THIS WAY
EXIT
Signposted 74
people so far

Involved at ICS
level

Closer to
communities



Next yearwe know where we want to focus ... but we need your help

- Our 2019 – 20 priority areas are:
 - Mental Health and Wellbeing
 - Adult Social Care
 - Primary Care and Community

You can help us be better:

- Give us your feedback about your experiences
- Tell other people about us
- Sign up for our newsletter
- Come to our next annual report launch – 23 July 2019
- Collaborate with us on projects
- Join our Healthwatch Bucks Forum
- Review what you can do to make us more effective
- Telling us how we can improve

